

# BOOKING - CONDITIONS BOOKING AND CANCELATION(\*)

## **BOOKING – Arrival over more than 7 days.**

- Complete the contact form at <https://bonabri-vacances.eu/contact.html>

or contact us by phone or SMS. Mobile number: +33 6 59 32 78 54

- You will receive a response within 4 hours, or 24 hours at the latest.

*If rooms are available, you will receive a quote.*

*If not, you will receive a list of B&Bs in the area.*

- Please check the quote carefully and confirm its correctness within 48 hours.

- To register the booking, we require a deposit of 25€ per room per night.

- You can pay the deposit using the link provided by SumUp or by bank transfer.

- Your booking is final after receipt of the deposit.

**Attention !!!** If the deposit is not received within 3 business days, your reservation will be canceled.

- The day before your arrival you will receive arrival information and a route description.

- Upon arrival, you pay the remaining costs in cash or by credit card.

## **BOOKING –Arrival within the next 7 days.**

- Contact us by phone or SMS.

Mobile number: +33 6 59 32 78 54.

- We tell you immediately if there is availability or not.

*If rooms are available, you will receive a simple quote.*

*If not, you will receive a list of B&Bs in the area.*

- Check the quote and confirm its accuracy as quickly as possible.

- To register the booking, we ask for a deposit of 25€ for the 1st night.

- You can pay the deposit using the link provided by SumUp.

**Attention !!!** If the deposit is not received within 24 hours, the reservation will be canceled.

- The day before your arrival you will receive arrival information and a route description.

- Upon arrival, you pay the remaining costs in cash or by credit card.

## **TO CANCEL OR MODIFY THE BOOKING - Cancellation conditions (\*)**

You can cancel your booking up to 1 month before the arrival date.

Please contact us by email: [infos@bonabri-vacances.eu](mailto:infos@bonabri-vacances.eu)

or by phone/SMS: +33 6 59 32 78 54.

The full deposit will be refunded to you within 2 working days.

*If you have booked through a third party, you can cancel/change your booking there, provided that it complies with the conditions set out through the third party.*

### **Cancellation(\*) by BonAbri Vacances.**

BonAbri Vacances may cancel your booking in exceptional circumstances. BonAbri Vacances will then refund you twice the amount of your deposit.

### **No-show - Arrival after the deadline(\*)**

A no-show is when a customer does not come or check in before 9:30 p.m. In the event of a no-show, the entire booking will be considered canceled (no refund possible).

### **Modifications during your stay (\*)**

- No refunds will be made for unused services and/or nights not spent.

- You can extend your stay on site and benefit from any already accumulated reductions, provided before or after the existing reservation for the same rooms.

**(\*) Reservations and cancellation conditions are in accordance with :**

<https://www.economie.gouv.fr/dgccrf/Publications/Vie-pratique/Fiches-pratiques/hotels>

**Information about secure payments with the SumUp site :**

<https://www.sumup.com/en-gb/about/>

Chambres et tables d'hôtes BonAbri Vacances

3 imp. de la République, 16380 Chazelles, France Tel : +33 (0)6 59 32 78 54 / +33 (0)9 88 47 48 44

N° de Siret : 803.803.725.00024 TVA non applicable, article 2938 Code Général des Impôts.

☺ BonAbri Vacances 2024 ☺